Work Order Scheduling

Optimize Service Operations

Improve Scheduling Efficiency

Streamline Technician Communication

Improve Customer Experience

ServicePower's ServiceScheduling solution increases the productivity and efficiency of your mobile workforce while improving the customer service experience through higher schedule adherence and increased first-time fix rates.

Improve Customer Experience
Accurate appointment times for customers, ensuring the most qualified technician arrives on time with the parts, information and technology to complete the job

Improve Productivity and Reduce Cost
AI-based optimization, achieving up to 68% more productivity and 15% less schedule cost than manual or rules-based solutions

Increase Visibility
Seamless visibility to operations with collaborative dashboards, notifications and real-time communication between customers and technicians

ServicePower   *TRUSTED BY GLOBAL BRANDS*   GE APPLIANCES a Haier company   LG   AIG   Electrolux

ServicePower's **ServiceScheduling** software helps you match the right technicians to the right jobs with proactive and intelligent scheduling optimization

Smart Scheduling Gantt

- AI-driven, annealing algorithms
- Configurable workforce and schedule cost parameters
- Scheduling optimization based on your business KPIs
- Intra-day updates, changes and bookings
- Scheduling with required and available inventory

Integrated Mapping

- Real-time technician geolocations
- Dynamic, traffic-enabled, route optimization
- Customer and field asset sites
- Warehouse and parts locations

Real-Time Reporting

- Configurable dashboard reporting
- Web and mobile enabled for global access
- Enterprise-wide visibility
- Operations planning and performance

Field Team Management

- Technician skills, certification and availability
- Weighted territories and boundaries
- Job prioritization and customer availability
- Mobility solution integration

"Excellent Scheduling & Resource Management Solutions"
Gartner Peer Insights™

5.0 ★★★★★ Overall User Rating

Get In Touch

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